



MORVEN HOUSE

Care, Life, Compassion



48 Uplands Road, Kenley, Surrey CR8 5EF
Tel: 0208 660 9093 Fax: 0208 645 0130
Email: manager@morvenhouse.co.uk
www.morvenhouse.co.uk

Welcome to Morven House...

Morven House has been committed to providing high quality Residential Care. We specialise in caring for and supporting older people in Kenley, Surrey.

We understand how difficult it is when someone can no longer live in their own home. We strive to enable people to keep their own routines, lifestyles and interests. Making sure our residents enjoy their life in a way that they prefer.

At Morven House, we treat people with dignity and respect. We ensure that people have as much control over their own lives as possible. Our work is shaped by the people we support, rather than the other way around. We support and encourage, but never impose. We work hard to safeguard people from abuse.

We believe it's extremely important to promote independence and understand that all our residents should be treated as individuals so each member has a plan of care designed around their requirements and preferences, granting them choice in aspects of their daily routine. We also welcome regular visits from family and friends.

You are welcome to drop in to Morven House when you wish or make an appointment to see our home manager personally. By contacting the Home Manager, you will receive professional guidance and advice on a wide range of care issues and how the services we offer will meet your requirements. For further assistance and enquiries about our services please call us on 0208 660 9093 or email manager@morvencare.com



At Morven House our aim is to provide the highest possible standard of care to all our residents, by providing an environment that they feel is their home. We achieve this by putting in place a number of core things:

Person - Centred Care

We take the time to get to know a resident - their history, likes and dislikes - in order to build up a picture of them. Once we get to know a person we can work with them to design care and support around their needs so that they remain firmly in charge of everything - we call this person-centred care.

Fine Dining

Meals are an important part of our day; dining is designed to be a social occasion to be shared with friends and family alike. All our menus are nutritionally checked and our food is freshly prepared.

Our Commitment to Care

Everyone at Morven House has a personal and professional commitment to providing excellent care.

Philosophy of Care:

As our Philosophy of Care Morven House look at the 'Whole Person' and not just part of a person. It is so important to identify each person individually to bring the right benefits for them. This can be achieved when having awareness of the following:

- **Their Physical needs**
- **Their Social needs**
- **Their Environmental needs**
- **Their Emotional needs**
- **Their Spiritual needs**
- **Their Intellectual needs**

Our Vision:

Vision of Morven House is to help people live healthier, happier and more fulfilling lives.

We aim to play a leading role in driving improved standards across the health and social care sectors.

We firmly believe in the importance of keeping clients as active and independent as possible.

We aim to recruit the right people, and develop them through training to make a positive difference to others.

Quality of Life:

We understand that quality is crucial to everything we do at Morven House. We ensure that everything we do is continually scrutinised. We get feedback from the people who use our services and implement robust systems to monitor our standards.

As a care home provider, we are registered with the Care Quality Commission, the independent regulator of all health and social care services in England, and our home is regularly inspected to ensure that we meet essential standards of quality and safety.



Highly Trained Staff

We provide our staff with high levels of training and experience but, perhaps more importantly, a set of values that allows them to empathise with residents and tailor care around their needs, concerns and desires.

Social Life and Leisure

We believe that social and leisure aspects of life are an integral part of care, which should be all about achieving maximum independence and helping people to have some fun!

Pleasant Environment

We continually review our property not only to ensure high standards of maintenance but also to provide a pleasant, homely and stimulating environment.

Our Services:

We at Morven House know that the thought of moving into care home can often be very traumatic for both residents and relatives but that it is sometimes the only option available to maintain personal safety, security and provide appropriate levels of care. Prior to admission, each new resident is encouraged to visit the home to satisfy themselves that the ambience is to their liking.

We provide a unique care and support plan that works for each Service User. The first thing we do when we hear from a new Service User is get to know the person's life history, likes, dislikes and, of course, their medical history to help us understand their unique needs. Using this information, we develop an individual profile and plan of care. We encourage and support people to continue doing as many daily tasks as possible, pursue their interests and hobbies, stay active and spend quality time with family and friends

We will ensure that we work with you and your family, friends, advocates and other professionals involved in your life in gathering all the information we need to make sure we can meet your needs.

Call for advice

Morven House are delighted to provide you with advice on a confidential basis, either for yourself, a friend or a family member. We recognize that looking for a care home is an upsetting and confusing task and we are happy to support you where possible. We are here to assist both with the medical elements as well as fees and funding issues.

If you would like to visit our home, to see for yourself and ask your own questions please phone us on 0208 660 9093 to arrange an appointment.

Morven House
48 Uplands Road
Kenley, Surrey
CR8 5EF

Tel: 0208 660 9093
Fax: 0208 645 0130

Email: manager@morvencare.com

www.morvenhouse.co.uk



MORVEN HOUSE

Care, Life, Compassion